

## MAKE-UP LESSON

### Make-up lessons T's & C's (effective 22/01/2024). V2

- Each student is entitled to 2 x make up lessons per term.
- To redeem make up lesson you must call reception on: 03-5945 2888 with a minimum of 30 minutes notice to cancel your attendance for the lesson you are missing.
- Make-up lessons cannot be booked more than 7 days in advance.
- Make up lessons cannot be moved or rebooked and are non-refundable.
- Non-attended make up lessons cannot be rebooked.
- Make-up lessons are subject to availability.
- If you owe money on your swim lesson account, you cannot book a make-up lesson.
- Make-up lessons are only valid while the swim lesson membership is current. Should you cancel your swim lesson membership, any outstanding make up lessons must be used within the 14-day cancellation period. You will forfeit any make-up lessons not redeemed within the cancellation period.
- Make-up lessons are valid for the current term only, unless it is the last week of term, which will carry into the next term for 2-weeks only. (example if you miss a lesson during the last week of term 1, you have one fortnight of term 2 to book a make-up class).

### MEDICAL

- Medical suspensions are available for a minimum of two consecutive lessons and for a maximum of eight missed lessons. On presentation of a Medical Certificate.